



Dear valued guests,

At Robeks, we genuinely care about the health and safety of our guests, team members and communities. We want you to know, that although your daily life may have changed dramatically in the past few months, you can count on your local Robeks for a familiar and comforting experience.

The health and safety of our guests and employees has always been our top priority. We continue to closely monitor the Coronavirus (COVID-19) situation as it unfolds. In addition to our standard health protocols, we have also taken additional measures to keep our community as healthy as possible, including:

- **Additional cleaning and disinfecting of high touch surfaces with increased frequency.**
- **Store associates and guests are required to wear facial coverings at all times while inside our stores.**
- **Store capacity is limited and 6-foot social distancing is practiced with visible store decals. Additionally, no dine-in seating is allowed.**
- **Requiring our team members to remain at home if they are not feeling well or show symptoms. Guests also may not enter if experiencing symptoms.**
- **Our stores are observing elevated cleaning and sanitizing protocols that either meet or exceed public health guidelines by reinforcing proper handwashing, hygiene, and health standards.**

We continue to monitor this fluid situation and will take additional measures if needed. We will, of course, keep you up to date with any changes.

We want to remind you that you can order online for delivery or pre-order to have it conveniently ready when you get here.

We appreciate your understanding as we navigate this ever-changing climate with the best interest of our valued guests, team members, and communities at heart.

Sincerely,

David Rawnsley  
President, Robeks