



Dear valued guests,

At Robeks, we genuinely care about the health and safety of our guests, team members and communities. We want you to know, that although your daily life may have changed dramatically in the last day or two, you can count on your local Robeks for a familiar and comforting experience.

The health and safety of our guests and employees has always been our top priority. We are closely monitoring the Coronavirus (COVID-19) situation as it unfolds. In addition to our standard health protocols, we are also taking additional measures to keep our community as healthy as possible, including:

- **Additional cleaning and disinfecting of high touch surfaces with increased frequency.**
- **Reinforcement of proper handwashing, hygiene, and health standards.**
- **Requiring our team members to remain at home if they are not feeling well.**
- **Updating our team with any additional recommendations made by the CDC or World Health Organization.**

We will continue to monitor this fluid situation and will take additional measures if needed. We will, of course, keep you up to date with any changes.

We want to remind you that you can order online for delivery or pre-order to have it conveniently ready when you get here.

We appreciate your understanding as we navigate this situation with the best interest of our valued guests, team members, and communities at heart.

Sincerely,

David Rawnsley  
President