



Dear valued guests:

At Robeks, we genuinely care about the health and safety of our guests, team members and communities. We want you to know, that although your daily life may have changed dramatically in 2020, you can continue to count on your local Robeks for a familiar, comforting, and safe experience.

The health and safety of our guests and employees has always been our top priority. We continue to closely monitor the Coronavirus (COVID-19) situation as it changes across the country. In addition to our standard health protocols, we continue to take additional measures to keep our community as healthy as possible, including:

- Store team members and guests are required to always wear facial coverings while inside our stores.
- Store capacity is limited, or restricted and social distancing is practiced with visible store decals. Additionally, no dine-in seating is allowed at this time.
- We require our team members to remain at home if they are not feeling well or show symptoms. Guests also may not enter if experiencing symptoms.
- Our stores are observing elevated cleaning and sanitizing protocols that either meet or exceed public health guidelines by reinforcing proper handwashing, hygiene, and health standards.

We will, of course, keep you updated with any changes to our policies based on guidelines set forth by the Centers for Disease Control.

Remember that you can order online for delivery, pre-order for pickup (and in most cases curbside pickup) simply and easily on the Robeks app or at Robeks.com.

Thank you for your understanding as we navigate this ever-changing climate with the best interest of our valued guests, team members, and communities at heart. We look forward to serving you through the holiday season and into 2021.

Sincerely,

David Rawnsley  
President, Robeks