



Dear Valued Guest:

At Robeks, the health and safety of our guests, team members and communities remain our top priority. We feel it is important to keep you updated on our persistent efforts to maintain our stores as safe as possible, and I have the confidence that we will rise up to any challenge that presents itself

First off, we would like to thank all of you for your continued support over the past year as we navigated through some rough, unknown times together. We continue to make delicious food that makes people happy, along with doing everything we can to keep our communities, guests, and team members safe while we continue to support our customers and do our due diligence to help fight this pandemic.

We know how much our local communities rely upon us to provide the food and drink options that enhance the overall wellbeing and lifestyle values that we have been known for over the past 25 years. With that being said, here are some of the actions we have been taking over the past year, and continue to maintain at the highest of standards:

- Store team members and guests are required to wear facial coverings while inside our stores.
- Store capacity is limited, or restricted and social distancing is practiced with visible store decals.
- We require our team members to remain at home if they are not feeling well or show symptoms. Guests also may not enter if experiencing symptoms.
- Our stores are observing elevated cleaning and sanitizing protocols that either meet or exceed public health guidelines by reinforcing proper handwashing, hygiene, and health standards.

While the Pandemic has affected everyone in different ways, we have seen some amazing responses within communities that have come together to adapt and innovate for a better tomorrow.

Remember that you can order online for delivery, pre-order for pickup (and in most cases curbside pickup) simply and easily on the Robeks app or at Robeks.com.

We are staying observant with all of our local municipalities and will continue to implement the best practices for overall health and safety of our employees, guests, and communities during this time. We thank you for the privilege and the honor of serving you during these challenging times and look forward to a healthy 2021.

Sincerely,

David Rawnsley

President, Robeks